

Planning your internet services

Please complete and return this form no later than 10 business days prior to your event to exservices@mcec.com.au

Contact details

Contact name
Position
Company
ABN/ACN
Address
Suburb
Postcode
State
Telephone
Mobile
Email

Event details

Event name	PAX 2025
Event dates	10-12 Oct, 2025
Stand name	
Stand number	
Contact name	
Mobile	

Wired internet access (300 Mbps Maximum)

Bandwidth	4 Day Package (9th - 12th)	5 Day Package (8th - 12th)	Amount
10Mbps	\$286	\$357.50	\$
20Mbps	\$506	\$632.50	\$
30Mbps	\$682	\$852.50	\$
50Mbps	\$1,188	\$1,485	\$
70Mbps	\$1,540	\$1,925	\$
100Mbps	\$2,288	\$2,860	\$
200Mbps	\$3,520	\$4,400	\$
300Mbps (maximum)	\$5,148	\$6,435	\$

Peripheral wired services

	Number of connections	Amount
Additional connection (\$26.40 per cable)		\$
Public IP address (\$49.50)		\$

Connection and set up details

Contact person on-site		
Contact number on-site		
Installation date (dd/mm/yy)	Installation time (am/pm)	
Connection date (dd/mm/yy)	Connection time (am/pm)	
Disconnection date (dd/mm/yy)	Disconnection time (am/pm)	
Custom flooring	Yes	No

Please attach stand plan when sending through exhibitor services order.

Wired internet connections

- Please note for connection to our wired internet you will need to have your computer set to obtain IP and DNS addresses automatically from our DHCP server. This is the standard operating system default. Administrator access is needed if you require MCEC to configure your computer with these settings. Ideally your administrator can configure these details for you.
- Wired internet access price includes the internet access itself through the supplied network cable. We can help you configure your computer with the appropriate settings to access our wired connection. For other computer related issues you should contact your administrator, computer vendor or IT support. We may be able to assist with some queries, however please note that a labour charge will be incurred and we do not take responsibility for problems with your computer.
- Wired internet services do not pass through any firewalls to allow maximum access to our end users, however, by default are private IP addresses which offer some protection from the outside world. Computer security and virus protection remains the responsibility of the client. We recommend that virus protection with the latest virus definitions be installed and that all operating systems patches and updates also be installed. MCEC accepts no responsibility for clients computers contracting viruses or having security compromised once connected to the internet. We will ensure that the internet connection is functioning correctly.
- Wired internet services provided are not for resale or sharing with other exhibitors. Offenders will be disconnected and further action may be taken.

Terms and conditions

No services will be provided until payment is received. All service charges are current and subject to change without notice.

Privacy collection statement

The Victorian Convention and Event Trust (VCET) operates the Melbourne Convention and Exhibition Centre (MCEC) on behalf of the State Government of Victoria. VCET is collecting your personal information for the purposes of completing the enquiry above. VCET will use the personal information for the primary purpose or a directly related purpose. You understand that the personal information provided is for the purpose of this enquiry and shall otherwise remain private within VCET unless disclosure is required by law. You may apply to VCET for access to and/or amendment of the information. Request for access to and/or amendment of the information should be made to VCET's Privacy Officer (privacy@mcec.com.au). Our [Privacy Policy](#) is available here.

I agree to MCEC privacy collection statement and Terms and Conditions
